

Because you're a valued customer, we would like to make sure you're aware of upcoming changes to our network that may impact your services. We're sending this to you because your business is using IoT devices that do not support 4G LTE technology.

To foster a clear transition path, we previously announced that the Verizon CDMA network (1x/EVDO, 2G/3G) will remain available for our customers through December 31, 2019. Further, at the beginning of this year, we began requiring 4G LTE capability in all new devices submitted for certification for use on the Verizon network. Finally, we're now announcing that after June 30, 2018, we will no longer activate on our network devices that are not 4G LTE capable.

There are multiple 4G LTE options to choose from, including new Category-1 and Category-M1 choices. These industry-leading, cost-competitive, advanced technologies enable the development of next-generation solutions on the 4G LTE network. Spanning 2.4 million square miles, Verizon's 4G LTE network offers secure, reliable service and performance. The first and largest Cat-M1 network enables IoT devices that offer better power efficiency and longer battery life for lower throughput applications. Alternatively, if you need higher speeds, there are many options available to you, including routers, broadband hotspots and purpose-built devices. When paired with LTE Advanced network features, these options offer peak speeds of hundreds of megabits per second. Please visit Verizon's IoT support page for more information and the latest devices and modules.

While some customers have already transitioned to 4G LTE, others are just beginning. Wherever you may be on your journey to embracing 4G LTE technology, we have the experts and experience to build a plan that helps you manage this important technology upgrade with the least impact to your business.

We look forward to helping you find the right solutions to meet your business needs. Please contact your Verizon Wireless Account Manager for assistance regarding this important development in our network evolution.